



ADDITIONAL TERMS & CONDITIONS:

PRICES:

1. The prices quoted are strictly nett and are exclusive of VAT.
2. The price quoted are ex works, from the quoted branch.
3. This quotation is subject to stock availability between date of quotation and order and will be confirmed upon order placement.
4. For products requiring special importation, the prices quoted are based on the Euro/Rand exchange rate ruling at the date of quotation, based on our bank purchase rates.
5. Depending on the extent of currency fluctuation occurring between time of quotation and order placement, Astore Keymak reserves the right to amend the quoted prices.

GENERAL CONDITIONS:

1. Astore Keymak's Standard Terms and Conditions of Sale apply, and a copy will be supplied on request or from our website.
2. All goods sold remain the property of Astore Keymak until fully paid for.
3. Quotation is subject to payment arrangements/cover, being concluded prior to delivery of goods.
4. No cancellation of order for imported goods or special fabrications will be considered after order placement.
5. Astore Keymak needs to be notified of any mistakes within 48 hours of delivery and goods may only be returned within two weeks from date of delivery (at the customers' expense), with Branch Managers authorisation.
6. Credits relating to pricing queries will not be entertained after 1 month from date of delivery.
7. A 15% handling fee will apply to all goods returned for credit.
8. No performance bonds or retention monies have been allowed for.
9. This Offer is in accordance with INCOTERMS 2000.
10. ASTORE KEYMAK conforms to the ISO 9001:2008 Quality Management / Quality Assurance Code of Practice and a copy of the relevant Certificate of Compliance is available on Request.

DELIVERY:

1. A delivery period within 1 week from the date of order is anticipated for ex-stock items.
2. A delivery period within 8-10 weeks from date of order is anticipated for items which are not currently in stock, unless otherwise stated in writing.
3. Shipping delays are beyond our control, and we will endeavour to advise of any changes timeously.
4. Where delivery is critical, special arrangements and current stock levels are to be confirmed upon order placement and a delivery schedule agreed upon.

VALIDITY:

1. Quotation is valid for 30 days from date of issue of quotation.

PAYMENT:

1. No goods will be released from our premises before payment is reflected in our bank account and funds cleared based on COD accounts.
2. We accept the following methods of payment: Cash, Card or EFT paid with immediate release.

LEGAL:

1. **Errors and omissions excepted" (E&OE)**

BANKING DETAILS:	
Bank	Nedbank
Account Holder	Astore Keymak a div of Hudaco (Pty)
Account Number	Ltd 1232 067 962
Branch Code	198 765
Swift Code	NEDSZAJJ